

CITY OF SOUTH EL MONTE CATALOG OF ENTERPRISE SYSTEMS

Vendor	System Product	System's Purpose	Types of Categories or Data of System	Primary Custodian, City Department	Frequency Data is Collected	Frequency Data is Updated
ESRI	ArcGIS	Create and update City maps	City Mapping	Community Development	As needed	As needed
Authorize. Net Internet Company	Authorized Net	Payment Processing	Credit Card Payments for program registration/facility reservations	Community Services: Parks & Recreation	Daily	Daily
Carahsoft Technology Corp.	Accela	Land Management	On-line permit process, cash receipts and cash reconciliation	Community Development, Finance	Daily	Daily
Central Square	Community Plus	Public Sector Software – Payment Processing	Allows for Cash and Check Payment Processing	Community Services: Parks & Recreation	Daily	Daily
CivicPlus	Civic Engagement	City's website	Content management for web posting/calendars/ documents and Web applications	Administration	Daily	Daily
CivicPlus	CivicClerk	Agenda and Meeting Management	Agenda preparation and live streaming of city council meetings	City Clerk	Weekly	Weekly

Ecolane USA, Inc.	Ecolane	Transportation scheduling software	Transportation scheduling and dispatching	Community Services	Daily	Daily
ECS Imaging	LaserFiche	Preserving electronic copies of City documents	City records i.e., resolutions, ordinances, minutes, contracts/ agreements	City Clerk	Daily	Daily
GoGov	Aka Government Outreach Software Service	Citizen Request Management (CRM) and Code Enforcement (CE)	Keep track of citizens' complaints; code enforcement logs, City issued citations	Community Development	Daily	Daily
HDL Software LLC	HDL Prime/HDL Web	Tracking and managing City business licenses	Business Licenses	Finance	Daily	Daily
Microsoft, Inc.	Microsoft Exchange 2010, Outlook	City's email communications system server	Email, Calendaring	IT Department	Daily	Daily
Phoenix Information Systems Group	WinCite	Manages City issued citations	Identifying information related to issued parking citations and administrative citations	Community Development: Public Safety/Code Enforcement	Daily (for parking citations); Weekly (for administrative citations)	Daily (for parking citations); Weekly (for administrative citations)

Tyler Technologies, Inc.	Incode	Project Management Software	Budgeting, financial reporting, general ledger, accounts receivable/payable, cashiering, payroll, purchasing, contract management, project accounting, fixed assets.	Finance	Daily	Daily
Xavus Solutions, LLC	MlySeniorCenter	Program Management System	Tracking and Managing Program Registration	Community Services: Senor Services Division	Daily	Daily